



3 easy ways to make a return

Sometimes things just don't work out. When that happens, there are three easy ways to make a return to Lands' End.



Return with Happy Returns

Lands' End has partnered with Happy Returns – a quick and simple service that allows you to drop your return at one of over 9,000 locations nationwide. No box, bag or tape required!

[MORE ABOUT HAPPY RETURNS](#) ▾

[START YOUR RETURN](#)

A fee of \$6.95 will be deducted from your original payment method for returns. If your return is within 90 days of purchase and you select merchandise credit as your return refund method, the fee will be waived.



Return through mail

The link below will take you to the Happy Returns website, where you'll generate a shipping label to print. Just pack your item(s) and ship them back to us, and we'll handle the rest.

[START YOUR RETURN](#)

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Return to a Lands' End store

If you live near a Lands' End retail store location, you can make your return quickly and easily.

[STORE LOCATOR](#)

Returning merchandise in store is quick and free.

Gift Returns

If this was a gift and the item wasn't shipped to you, please contact customer care. Do not use Happy Returns (as a refund will go back to the purchaser).

If this was shipped to you, you may initiate the return online and receive merchandise credit.

[START YOUR RETURN](#)

[CONTACT CUSTOMER SERVICE](#)